





Classic Plain

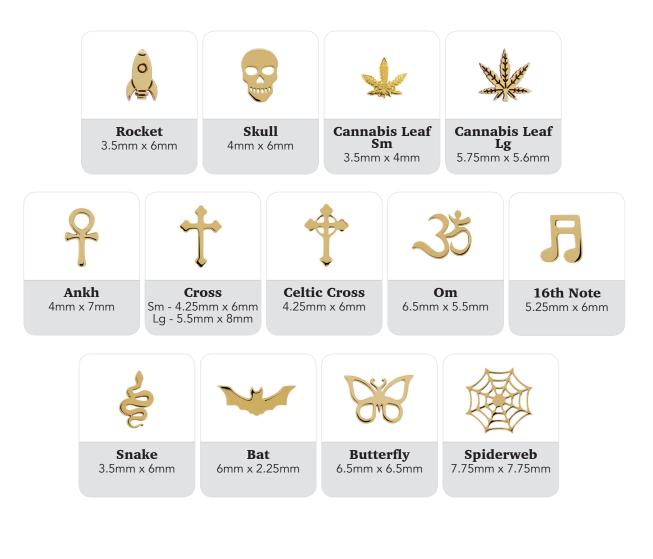
All designs are available in 14kt Yellow Gold, 18kt Palladium White Gold, or 14kt Rose Gold





Custom Shape

All designs are available in 14kt Yellow Gold, 18kt Palladium White Gold, or 14kt Rose Gold



AUSTOM SKUP

Zodiac

All designs are available in 14kt Yellow Gold, 18kt Palladium White Gold, or 14kt Rose Gold

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Aries	Taurus	Gemini	Cancer
5mm x 3.5mm	5mm x 4.75	3.75mm x 5mm	5mm x 4.5mm
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Leo	Virgo	Libra	Scorpio
3.75mm x 5mm	5.5mm x 5mm	5.25mm x 3mm	5.25mm x 4.5mm
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Sagittarius	Capricorn	Aquarius	Pisces
2mm x 5.5mm	3.5mm x 5mm	5.25mm x 3.5mm	3mm x 5mm

Threadless End Guilloche (ghee-uh-shay) The centuries-old art of machine engraving patterns on a metal surface All designs are available in 14kt Yellow Gold, 18kt Palladium White Gold, or 14kt Rose Gold Barleycorn Disc
SmBarleycorn Disc
LgBarleycorn Oval
3.5mm x 5mmBarleycorn Star
4mm x 4mm 3mm 4mm Barleycorn Arc Barleycorn Diamond Barleycorn Crescent 3.5mm x 5mm 1.5mm x 4.5mm 1.5mm x 6mm Basketweave Disc **Sunburst Star Basketweave** Oval 4mm 6mm 4mm x 6.8mm

3D

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Micro Gem

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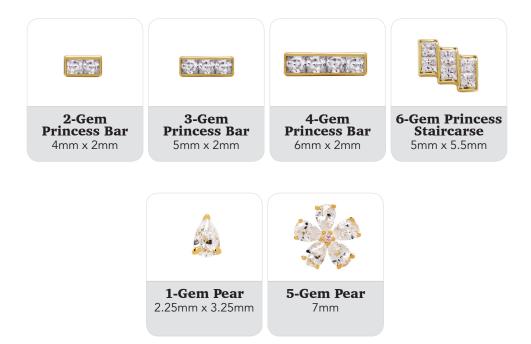
Marquise Gem

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Princess & Pear Gem

All designs are available in 14kt Yellow Gold, 18kt Palladium White Gold, or 14kt Rose Gold









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Lifetime Limited Warranty

ALL JEWELRY GUARANTEED FOR LIFE AGAINST DEFECTS IN MATERIALS AND WORKMANSHIP EXCEPT WHERE OTHERWISE NOTED. ANY RETURNED MERCHANDISE MUST HAVE A RETURNED MATERIALS AUTHORIZATION NUMBER ISSUED BY INTRINSIC BODY.

Forum Selection & Venue

Any dispute that arises between you and Intrinsic Body relating to a Return Request will be subject to the laws of the State of California. By initiating a Return Request, you also agree that the Superior Court for the State of California, County of San Francisco is the appropriate venue to resolve any legal action.

Attorneys' Fees & Costs; Mediation

In the event of a dispute relating to a Return Request, the prevailing party shall be entitled to an award of reasonable attorneys' fees and costs. In any dispute arising from a Return Request, the prevailing party is entitled to attorney fees if, and only if, it has attempted to resolve the matter through mediation before commencing the legal action.

Effective Date & Version

Intrinsic Body may unilaterally update the terms and contents of this Return Policy & Procedure at any time, without notice. The Effective Date is January 1, 2022. This is Version 2.0 of the Return Policy & Procedure.

RETURN POLICY and LIMITED WARRANTY

For nearly two decades, Intrinsic Body, has been a world leader in premium quality body jewelry. It is extremely rare that a piece of jewelry needs to be returned to us. However, as with any jewelry, care must be taken to ensure years of enjoyment. Should you need to send back a piece for repair or replacement, we have an easy to follow Return Procedure (see below).

Limited Warranty

Every product sold by Intrinsic Body, except for the Threaded Stone Gemballs, has a limited warranty against any manufacturer's defects (e.g., defects caused exclusively by the workmanship, or materials used to create the piece of jewelry) (the "Limited Warranty"). Intrinsic Body, in its sole discretion, may repair, replace, or provide store credit to you if you complete a Return Request as outlined below and if Intrinsic Body determines the Limited Warranty applies to the subject of your Return Request.

The Limited Warranty does not extend or apply to the Threaded Stone gemballs because the Threaded Stone Gemballs are made with adhesive (glue) that has a unique bonding property that varies with each individual stone. Although problems are rare, Intrinsic Body recommends keeping some spares in stock.

Return Procedure :

Follow the steps on the next page to ensure that your Return Request is processed swiftly.

Return Procedure :

- Send an email to Intrinsic Body at tech@instrinsicbody.com to make a return request (the "Return Request").
- In the subject line of the email write "RETURN REQUEST" (use all caps).

• In the body of the email: (a) explain why you would like to return the item. (b) provide your invoice number*, (c) provide a photograph of the item you wish to return in its current state, and (d) the best telephone number to call to reach you between 9:00 am and 4:00 pm PST, Monday through Friday. Once Intrinsic Body reviews your Return Request, verifies your invoice number, and determines that the Limited Warranty is likely to cover the piece, then Intrinsic Body will provide you with a Return Materials Authorization Number (an "RMA No.")

• Place a copy of the Return Request (i.e., a print-out of your email) in the box along with the piece of jewelry that you will ship to Intrinsic Body. Write "RMA" and your entire RMA No. in large, dark numbers on the outside of the box.

Please review and follow the United States Postal Service's instructions for shipping small items of jewelry through the mail:

Odd-Shaped Items in Paper Envelopes:

Pens, pencils, key rings, bottle caps, and other similar odd-shaped items are not permitted in letter size or paper envelopes to prevent damage during postal processing. If an odd-shaped item is not properly wrapped, it could burst through the envelope and cause injury to employees and damage to USPS processing equipment. Flat-size automation mail is subject to the uniform thickness requirement in 101.2.4.

*DO NOT MAIL JEWELRY TO Intrinsic Body IN A PLAIN PAPER ENVELOPE. IT WILL BE RE-TURNED-TO-SENDER UNOPENED AND UNPROCESSED.

You will be responsible for the costs and fees (and any damage) associated with shipping the piece to and from us.



For sales inquiries please contact us at: intrinsicbody@gmail.com www.intrinsicbody.com

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